

Transforming Leadership in Hospital Management with Value-Based Healthcare



The ultimate goal of hospital management will always be to align purpose with economic feasibility in a sector that must remain committed to human value.



Hospital Management Programme

The Challenge

Across healthcare systems in Asia, hospital leaders are confronting a structural tension: over-testing, fragmented care delivery, rising costs, and inconsistent patient outcomes. Demand for healthcare is surging, patient expectations are rising, workforce constraints persist, and AI, telehealth, wearables, and genomics are rapidly reshaping the sector.

This raises a critical question: **how can healthcare be redesigned to deliver better, more equitable outcomes at scale?** The answer lies in shifting to Value-Based Healthcare.

The Goals

Ultimately, the goal is a system-level **transformation toward sustainable, value-driven healthcare** to build equitable, high-value, and patient-centred healthcare systems.

The Solution

Drawing on an integrated curriculum, the **Hospital Management Programme** combines academic rigour with real-world application and bespoke Asian case studies to equip healthcare leaders with both conceptual frameworks and practical tools. The programme focuses on six critical pillars:

Sustainable Healthcare Models:

To balance clinical excellence with financial sustainability, aligning outcomes with costs.

Value-Based Healthcare Strategies:

By analysing care delivery processes to improve patient experience and outcomes.

Technology and Innovation in Healthcare:

By addressing the role of AI, digital health and data systems in transforming care delivery.

Operational Excellence:

By navigating healthcare supply chain management for efficiency and resilience.

Leadership and Systemic Transformations:

By emphasising mindset shifts and system-wide thinking to optimise delivery.

Community, Wellness and Advocacy:

To address local needs with community-based interventions and preventive strategies.

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The Impact

The true impact of the programme is reflected in how leaders translate learning into meaningful change within systems, teams, and ultimately, patient lives.

From Fragmented Systems to Integrated Care:

After participating in the programme, Dr Yasunobu Iwasaki applied a structured approach to redesign care delivery; moving from siloed processes to coordinated, patient-centred pathways. In the hospital he founded with several doctors and less than 20 staff, he instilled in the staff to *“firstly consider each other as one and then see patients’ health recovery as priority regardless of their position.”*

From Reactive Care to Proactive

Intervention: Dr Liu Jiaying from Ng Teng Fong General Hospital set up a Comprehensive Hearing Loss and Hearing Implant Service in West Singapore to support elderly patients, working with Grassroots Community centres to bring hearing screening to the community.

From Local Challenges to Cross-Border

Solutions: The programme fostered a strong network of healthcare leaders across Asia, enabling cross-learning between public and private sectors and diverse healthcare systems. This exposure accelerated problem-solving by allowing leaders to borrow, adapt, and scale proven ideas across borders.

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